



## **SERVICE AND WARRANTY INFORMATION**

In spite of all precautions to ensure the highest quality of the products CRS Accessories supply, we understand that when things go wrong you need prompt, efficient solutions to minimise downtime.

CRS Accessories will provide comprehensive support during the initial 12-month warranty period and for the active life of the product.

CRS Accessories products are only available from CRS or from authorised 2-way radio dealers who offer a premium back-up service guaranteed. Should you at any stage not receive resolution of your specific service need in a timely and professional manner from one of our authorised 2-way radio dealers, please feel free to contact us direct.

### **WARRANTY**

CRS Accessories warrants each new product sold to be free from defects in material and workmanship under normal use and service. The obligation and liability of CRS Accessories is limited to the repair or replacement of any such product that proves defective within twelve (12) months after delivery to the first end user, and is found to be defective in material or workmanship by CRS Accessories upon inspection. Products repaired or replaced under warranty are warranted for the unexpired portion of the original warranty. CRS Accessories shall not be obligated or liable under the warranty for apparent defects which examination discloses are due to tampering, misuse, neglect, improper storage, acts of nature, physical abuse, normal wear and all cases where the products are disassembled by other than authorised CRS Accessories representatives.

CRS Accessories makes no warranty:-

1. to anyone who purchases or acquires CRS Accessories products for use in conjunction with any other manufacturer's products as a component;
2. to anyone who purchases or acquires any of CRS Accessories products from any other source other than CRS Accessories or its authorised dealers;
3. to anyone who has used other manufacturer's components in CRS Accessories products.

CRS Accessories shall not be liable for any incidental or consequential damage resulting from misuse or non-conformance of any CRS Accessory product with this warranty.